



Dear PFANetwork Community Member,

PFCCpartners is pleased to announce a chance for patients and/or family members to take part in an online study about the discharge process. We are looking for volunteers to talk with us about a recent hospital discharge during an online interview. If you or a loved one were hospitalized within the last 90 days, we want to hear from you!

To take part in this study you need to have been:

- Discharged within the last 90 days
- Directly involved in the discharge process

As a participant in the study, please:

- Be committed to 1-2 hours of interviewing
- Have use of computer with a camera for video conferencing
- Consent to record the video interview

All stories of discharge are important to us, but we can only speak with patient and families that are English and/or Spanish speaking. We have volunteer interpreters who are able to assist.

Based on stories shared by you and others, we will develop a tool hospitals and healthcare organizations can use to collect discharge stories from their own patients. These stories may help organizations identify best practices and areas of the hospital discharge process to improve so it helps promote healthy outcomes.

If you are interested in taking part in the study, please contact Erica Steed directly at erica@pfccpartners.com.

Sincerely,

Erica Steed, PFANetwork Coordinator